

Customer Feedback Form

Thank you for visiting the Lord Elgin Hotel. We value all of our customers and strive to meet everyone's needs and we also strive to improve accessibility for our customers with disabilities. We would like to hear your comments, questions and suggestions about the provision of our goods and services, as well as provision of our goods and services to people with disabilities.

Please tell us the date and time of your visit:

Did we respond to your customer service needs today? YES NO (please explain below)

Was our customer service provided to you in an accessible manner?

YES SOMEWHAT NO (please explain below)

Did you have any problems accessing our goods and services?

YES (please explain below) SOMEWHAT (please explain below) NO

Please add any other comments you may have:

Contact information (optional):

First Name _____ Last Name _____ Email address: _____

Please submit completed form to the Front Desk Manager at fax: 613-235-3223